

# Third-Party Opinion

## Feedback on the Otsuka Group CSR Report 2014/12

### CSR Built Into the Group's Main Business

The Otsuka Group has established health, environment, quality, culture, and employees as the five areas of its CSR. Quality of life (QOL) and the efforts based on it are discussed early in the section on health, which appears first in the report. This is the foundation of the Otsuka Group's main business and, I think, is what opens the door for the human hope to continue living as usual even when sick and even when the body weakens with age. In order to meet this need, the Otsuka Group develops new drugs that contribute to the treatment of disease, while on the other hand, supports the maintenance and improvement of health through efforts to raise awareness of heat disorders and other conditions, and to popularize foods made from soy. With respect to soy, the section on health introduces and clearly explains the features and objectives of Soyolution, Otsuka's initiative to educate people about the possibilities of soy. In addition, the Group does not focus solely on customers in regards to QOL; it also thinks about its employees' QOL, and that, I felt, has translated into its on-site day care centers.

Reading the entire report, it was clear that the five areas are connected to each other horizontally and form the Otsuka Group's CSR. I could see that the Otsuka Group's CSR functions organically.

### Things the Group Would Like to Communicate and Those That It Must Communicate

While the data for fiscal 2014 is irregular in that it covers nine months due to a change in the accounting term, detailed data has been disclosed, especially on the environment and employees. For the Otsuka Group, 2013 was a year focused on building a basic global CSR structure, and the scope of 2014 data on the environment was broadened



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#### Profile

Completed a Master's Degree in Environmental Management at the Graduate School of Policy and Management of Doshisha University, and taught at the Faculty of Commerce of Doshisha University. Joined Showa Ota & Co. (now Ernst & Young ShinNihon LLC), engaging in consulting on environmental accounting and reporting. Served as a lead researcher for a project on corporations and the environment by the Kansai Research Center of the Institute for Global Environmental Strategies (IGES), and was a member of the Committee of Environmental Accounting of the Japanese Institute of Certified Public Accountants (JICPA), as well as serving on committees for Japan's Ministry of the Environment and Ministry of Economy, Trade and Industries. Joined the management team of the Institute for Environmental Management Accounting in April 2004, and has authored books on environmental accounting and environmental reports.

into a global data disclosure. As the Otsuka Group is a global company with more than 60% of its sales occurring outside Japan and over half of its workforce outside Japan, I would like to continue seeing the disclosure of global information in a variety of fields.

This report does a good job conveying the Otsuka Group's vision and the CSR initiatives grounded in its main business. However, I think that articulation of a global code of conduct and action goals as well as information that makes clear the status of annual activities and the current position and progress within plans would make a more specific evaluation possible. The Otsuka Group's CSR initiatives are carried out at a high level in each of the five areas, whether at the global or regional scale, and I expect the provision of information that makes the overall picture and degree of achievement clear.

## Editorial Postscript

As of fiscal 2014, Otsuka Holdings has changed its consolidated closing date from the last day of March to the last day of December. Consequentially, the Otsuka Group CSR Report 2014/12 covers the nine months from April to December 2014. The Japanese version of the report was published in July 2015.

Since fiscal 2011, we have organized the Otsuka Group's CSR activities in this report into the five areas of health, environment, quality, culture, and employees. This year we highlighted priority initiatives in an effort to more clearly convey activities that the Group is focusing on.

Detailed information on the diverse activities of Group Companies that cannot be presented here due to space limitations have been disclosed on the Otsuka Group Consolidated CSR Site, and we encourage you to read that website along with this report.

We take opinions and feedback from readers seriously and are determined to reflect them in our initiatives in order to improve our

activities. We therefore ask that you fill out the questionnaire available on the website.

Going forward, we will continue to utilize the Group's unique assets and skills to promote its CSR initiatives that contribute to better health for people worldwide, which is the Group's corporate philosophy, and will strive to enhance information disclosure.

Lastly, we would like to express our appreciation to everyone who helped with the production of this report.



Editorial Committee  
Otsuka Group CSR Report